

program subsidized
by the ministère
de l'Éducation,
du Loisir et
du Sport



900 HOURS

For information call the **WAAVE**
(Welcoming Agency for Adult and Vocational Education)

514-PEARSON
514-732-7766

This program will be offered at:
Pearson Adult & Career Centre
8310 George Street
LaSalle QC H8P 1E5

FEES

- Registration fees plus costs for material and equipment
- Inquire at the WAAVE for further information

SUBSIDIES

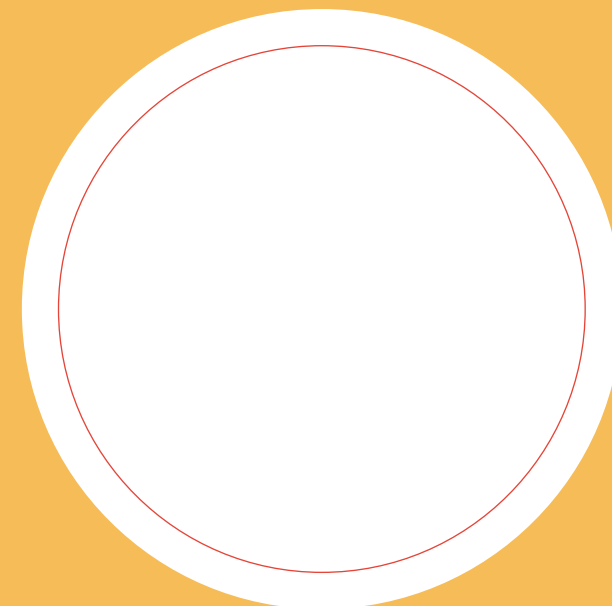
- A Loans and Bursaries Program for Vocational Education students is available for qualified applicants
- There is a possibility of prolonging benefits through Emploi-Québec by returning to school
- The course qualifies as post-secondary studies for income tax purposes by *Revenu Canada* and the *ministère du Revenu du Québec*

DOCUMENTS REQUIRED FOR ADMISSION

- Birth certificate
- AND proof of residence in Québec for candidates born outside Québec
- AND Québec High School Diploma OR last transcript of marks from the *ministère de l'Éducation, du Loisir et du Sport* OR equivalency of studies as recognized by the *ministère de l'Éducation, du Loisir et du Sport* or the *ministère de l'Immigration et des Communautés culturelles*



food and beverage services



get to it!

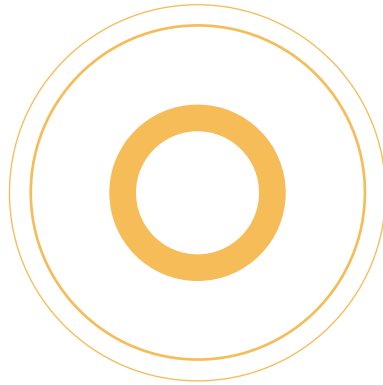
Vocational Training



8310 George Street
LaSalle QC H8P 1E5

www.pearsonskills.com





CAREER CHOICES

- Maître d'hôtel
- Host / Hostess
- Bartender
- Food and beverage server

COMPETENCIES

- Develop the knowledge, skills and attitudes required to select, use and maintain dining room tools and equipment
- Learn to set up dining rooms and serve meals
- Use appropriate service methods for meals and beverages
- Make wine suggestions
- Follow billing procedures
- Take inventory and order various items

PREREQUISITES

- Québec High School Diploma (D.E.S.)
- OR Secondary III credits in English Mother Tongue, French Second Language and Mathematics
- OR General Development Test and specific prerequisites
- OR equivalence as established by the *ministère de l'Éducation, du Loisir et du Sport* or the *ministère de l'Immigration et des Communautés culturelles*

Diploma in vocational studies (D.E.P.) in
**food and beverage
services**

MODULES

HOURS

The Occupation and The Training Process	15
Occupational Health and Safety Regulations	15
Conversing with the Customer	60
Attitudes and Behaviour	15
Mise en Place	45
Receiving Customers	15
Presenting the Menu	60
Taking Orders	30
Cashier Duties	30
Serving Beverages	75
Serving Food	60
Serving Breakfast	30
American Service with a Tray	75
American Service without a Tray	90
Russian Service and French Service	75
Banquet Service	45
Introduction to the Work Environment	105
Suggesting Wines and Alcoholic Beverages	60